

Lesson Package Policies 2018



All-Inclusive Tuition

I understand:

Tuition covers my entire studio membership, including lessons, performances, materials and access to all Flourish resources.

Tuition is charged per term, and divided into equal monthly payments. Tuition is the same every month, regardless of number of lessons that month. Some months will have more and some less – you will get all the lessons you paid for by the end of the term, just not necessarily in that exact month.

Tuition is due on the 15th of each month.

Semester or Annual package

I understand:

I am responsible for tuition payments through the entire term (semester or annual). If I choose to discontinue lessons before the end of the term, I am responsible for tuition payment in the last month I had a lesson, plus the \$75 early termination fee (*see exception with the Flourish GUARANTEE*).

The Flourish GUARANTEE: If I am a new student in the first three months of lessons I can discontinue lessons for any reason with no termination fee.

Auto-Pay

I understand:

I will be enrolled in auto-pay and the correct tuition amount will be withdrawn on the 15th of every month. My credit card will be automatically charged and a 3% fee added for the online processor. I may choose to enter my bank account info for auto-pay at any time on MyMusicStaff and eliminate the 3% fee.

I will be automatically re-enrolled and charged for the next term unless I give at least 2 weeks notice before the tuition due-date that I will not be continuing in the next term.

Cancellation Policy:

I understand:

There are **no guaranteed makeups** and **no refunds** if I cancel a scheduled lesson. However, I do have a few options if I cannot make it to a lesson.

1) Give my lesson time to a friend

If my friend signs up for lessons at Flourish, we both will receive a \$25 tuition credit!

2) Skype or Facetime Video Lesson

Ideal for cases such as inclement weather or mild sickness.

3) Sign up for an open lesson slot (Private lessons only)

I get a makeup credit if I cancel **at least 72 hours** before my lesson. Makeup credit allows me to sign up for any open lesson slots and get a makeup lesson. It is my responsibility to cancel the lesson on MyMusicStaff and sign up for the open lesson slot.

If the teacher cannot attend a regular lesson and a substitute teacher cannot be found, the lesson will be made up at a mutually convenient time or a tuition credit will be issued.

Drop off/Pick up

I understand:

Supervision for children is not offered outside of lesson or class times and agree to drop off and pick up my child on time.

Repeated late pick-ups will result in additional fees of \$25 per occurrence. I will be responsible for any damage caused by unsupervised children on the premises.

Photo/Video Authorization

I give permission to Flourish Music Academy to use photographs, audio and/or video recordings of the student for marketing purposes. On occasion, student photographs may be included in promotional materials, website, blog or facebook post. No names or only first names will be used on general marketing materials. Flourish will gain special parental permission before posting a Student Spotlight blog posts which may include first and last name.